







**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

Application Number	10790626
Filing Date	2004-03-01
First Named Inventor	Scott Lorenz
Art Unit	3626
Examiner Name	Frenel, V.
Attorney Docket Number	5053-69100

31	6952741		2005-10-04	Bartlett et al.	
32	6446086		2002-09-03	Bartlett et al.	
33	6970844		2005-11-29	Bierenbaum	
34	6961708		2005-11-01	Bierenbaum	

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**U.S. PATENT APPLICATION PUBLICATIONS**

Examiner Initial*	Cite No	Publication Number	Kind Code <sup>1</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
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1	Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997.	<input type="checkbox"/>
2	Scopus and Entrust: Call Center Sales Helper is Unveiled, November 10, 1997; Vol. 162, Issue 217, p.19.	<input type="checkbox"/>
3	Continuum Connections, Vol. III, No. 3, The Continuum Company, Inc., March/April 1995. (g13)	<input type="checkbox"/>
4	Traynor, "The Effects of Varying Safety Conditions on the External Costs of Driving," Winter, 1994 Eastern Economic journal, Vol. 20 No. 1 pages 45-60	<input type="checkbox"/>
5	Spice, "Police use lasers, computers to map scenes Town of Pewaukee's new system boost accuracy of reconstructions, users say" September 29, 1998. Milwaukee Journal Sentinel. Page 2.	<input type="checkbox"/>
6	Ross, "Settled Out of Court" Copyright 1980. Aldine Degruyter.	<input type="checkbox"/>
7	Lindberg, Gunnar, "Calculating Transport Accident Costs: Final report of the Expert Advisors to the high Level group on Infrastructure charging (Working Group 3)." Borlaenge, Sweden. April 27, 1999, 53 pages.	<input type="checkbox"/>
8	Meckbach, "U.S. Universities pick up Ditek's CAD application" February 26, 1999. Computing Canada. Vol. 25, Iss. 8 page 14.	<input type="checkbox"/>
9	Nicolle, "Elementary, dear Holmes." January 22, 1997, The Times (London, UK, pg. Interfa	<input type="checkbox"/>
10	Nairn, "IT and Crime Resolution, It's elementary, Holmes helps UK police solve crimes," January 3, 1997, Financial Times (London, UK), pg. 17	<input type="checkbox"/>
11	Davis, "Knowledge on the Beat," July 1999, Knowledge Management Magazine, www.destinationkm.com.	<input type="checkbox"/>

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12	Baker, "Don't Throw Your Adjusters to the Lions" April 1995, Best's Review, Vol. 95 No. 12, pages 66-69.	<input type="checkbox"/>
13	Esters, "Computers Can Help Settle Auto Claims" April 28, 1997, National Underwriter. Vol. 101, Iss. 17, page 10	<input type="checkbox"/>
14	Continuum Connections, Vol. II, No. 5, The Continuum Company, Inc., Nov./Dec. 1993. (g9)	<input type="checkbox"/>
15	Connections to the Americas, Vol. 4, No. 1, Computer Sciences Corporation, January 1998. (g28)	<input type="checkbox"/>
16	Insurance Connections, Computer Sciences Corporation, September/October 2000. (g42)	<input type="checkbox"/>
17	Connections to the Americas, Vol. III, No. 7, Computer Sciences Corporation, September/October 1997. (g27)	<input type="checkbox"/>
18	Continuum Connections to the Americas, Vol. II, No. 3, The Continuum Company, Inc., May 1996. (g18)	<input type="checkbox"/>
19	Continuum Connections, Vol. I, No. 4, The Continuum Company, Inc., July/August 1992. (g4)	<input type="checkbox"/>
20	Connections to the Americas, Vol. III, No. 6, Computer Sciences Corporation, July/August 1997. (g26)	<input type="checkbox"/>
21	Banking Connections, Computer Sciences Corporation, April/May 2000. (g40)	<input type="checkbox"/>
22	Insurance Connections, Computer Sciences Corporation, June/July 2000. (g41)	<input type="checkbox"/>

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23	Banking Connections, Computer Sciences Corporation, November/December 2000. (g43)	<input type="checkbox"/>
24	Connections, Computer Sciences Corporation, March/April 2001. (g44)	<input type="checkbox"/>
25	Insurance Connections, Computer Sciences Corporation, October/November 1999. (g36)	<input type="checkbox"/>
26	Cost Containment: Products and Solutions for the Property and Casualty Insurance Industry, Computer Sciences Corporation, 1999. (g37)	<input type="checkbox"/>
27	Banking Connections, Computer Sciences Corporation, December 1999. (g38)	<input type="checkbox"/>
28	Connections, Computer Sciences Corporation, April 2002. (g48)	<input type="checkbox"/>
29	Connections, Computer Sciences Corporation, December 2001. (g47)	<input type="checkbox"/>
30	Connections, Computer Sciences Corporation, October 2001. (g46)	<input type="checkbox"/>
31	Connections, Computer Sciences Corporation, June 2001. (g45)	<input type="checkbox"/>
32	Insurance Connections, Computer Sciences Corporation, February/March 1999. (g32)	<input type="checkbox"/>
33	Banking Connections, Computer Sciences Corporation, April/May 1999. (g33)	<input type="checkbox"/>

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34	Insurance Connections, Computer Sciences Corporation, June/July 1999. (g34)	<input type="checkbox"/>
35	Banking Connections, Computer Sciences Corporation, August/September 1999. (g35)	<input type="checkbox"/>
36	Insurance Connections, Computer Sciences Corporation, February/March 2000. (g39)	<input type="checkbox"/>
37	Connections to the Americas, Vol. III, No. 3, CSC Continuum, March 1997. (g23)	<input type="checkbox"/>
38	Connections to the Americas, Vol. III, No. 4, CSC Continuum, April 1997. (g24)	<input type="checkbox"/>
39	Connections to the Americas, Vol. III, No. 5, Computer Sciences Corporation, May/June 1997. (g25)	<input type="checkbox"/>
40	Connections to the Americas, Vol. 4, No. 2, Computer Sciences Corporation, February/March 1998. (g29)	<input type="checkbox"/>
41	Connections to the Americas, Vol. 4, No. 3, Computer Sciences Corporation, May/June 1998. (g30)	<input type="checkbox"/>
42	Connections to the Americas, Vol. 4, No. 4, Computer Sciences Corporation, September/October 1998. (g31)	<input type="checkbox"/>
43	Continuum Connections to the Americas, Vol. II, No. 2, The Continuum Company, Inc., March 1996. (g17)	<input type="checkbox"/>
44	Continuum Connections to the Americas, Vol. II, No. 4, The Continuum Company, Inc., July 1996. (g19)	<input type="checkbox"/>

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45	Continuum Connections to the Americas, Vol. II, No. 5, The Continuum Company, Inc., Sept. 1996. (g20)	<input type="checkbox"/>
46	Connections to the Americas, Vol. III, No. 1, CSC Continuum, January 1997. (g21)	<input type="checkbox"/>
47	Continuum Connections, Vol. II, No. 6, The Continuum Company, Inc., Jan./Feb. 1994. (g10)	<input type="checkbox"/>
48	Continuum Connections, Vol. III, No. 1, The Continuum Company, Inc., March/April 1994. (g11)	<input type="checkbox"/>
49	Continuum Connections, Vol. III, No. 2, The Continuum Company, Inc., Nov./Dec. 1994. (g12)	<input type="checkbox"/>

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**EXAMINER SIGNATURE**

Examiner Signature	/Robert Sorey/	Date Considered	01/16/2009
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through a citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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**CERTIFICATION STATEMENT**

Please see 37 CFR 1.97 and 1.98 to make the appropriate selection(s):

That each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(1).

**OR**

That no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(2).

See attached certification statement.  
 Fee set forth in 37 CFR 1.17 (p) has been submitted herewith.  
 None

**SIGNATURE**

A signature of the applicant or representative is required in accordance with CFR 1.33, 10.18. Please see CFR 1.4(d) for the form of the signature.

Signature	/Eric B. Meyertons/	Date (YYYY-MM-DD)	2007-07-20
Name/Print	Eric B. Meyertons	Registration Number	34876

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1 hour to complete, including gathering, preparing and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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